## KC MUIR

MARKETING EXECUTIVE

#### 🕜 (949) 742-4132

kcsm.oc@gmail.com

Pacific Northwest - willing to relocate -

## EDUCATION

#### CALIFORNIA STATE UNIV.

Master of Arts Communications Management

HARVARD UNIVERSITY Business Certification Digital Marketing Strategy

## HIGHLIGHTS

- ♦ Signed NFL star "Gronk"
- ♦ Generated 45M+ in revenue
- ♦ Landed ABC's The Bachelorette
- ♦ 200K for Tiger Woods' charity
- Thousands of new sales leads
- ♦ Google ratings 3.0 to 4.8
- Achieved margins of 67% YOY
- ♦ Dozens of TV interviews
- Landed Fortune 500 accounts
- $\diamond \quad \text{Led a full corporate re-brand} \\$
- $\diamond \quad \text{Managed teams \& M\$ budgets}$
- ♦ Gained **30K** video subscribers
- Countless event sell-outs
- Interned for ESPN

## LINKS

LINKEDIN linkedin.com/in/kc-muir

WEBSITE www.kcmuir.net

### PROFILE

I create winning, brand-building marketing that generates thousands of leads and millions in revenue. My skills bridge the gap between digital performance marketing, creativity, and data science while balancing between strategy and roll-up-your-sleeves execution. My clients and colleagues know me as an authentic, creative leader who creates exceptional customer experiences and executes cutting-edge marketing projects across multiple business units, geographies, and industries.

## RECENT EXPERIENCE

#### **DIRECTOR OF SALES & MARKETING**

The Fruit Company | 2022-24

Transformed a stagnate e-commerce business into a high-octane lead-gen engine using a tactical, customer-focused marketing strategy prioritizing retention, engagement, high margins and judicious spending.

- Resurrected deteriorated marketing programs (affiliate, PPC, SEO, Social, influencer, etc.), achieving a 300% year-one ROI in the face of a recession.
- Landed a contract with ABC's hit television show The Bachelorette, which featured The Fruit Company heavily in a 2023 episode.
- Expertly guided high-performance corporate sales and account management teams, achieving 67% YOY margins and 72% retention rate.
- Successfully built a lucrative e-commerce store on Amazon while also landing contracts with Walmart, Kroger, Target, and Macy's.

#### **DIRECTOR OF MARKETING & TOURISM**

Mount Hood Railroad | 2022-24

Governed the foundation of tourism operations at the MHR (subsidiary of The Fruit Company), guiding the new division to a **two million** first-year net profit.

- Administered marketing and operations for new tourist attractions, including train tours, gift shops, e-bike rentals, museums, railbikes, orchard tours, group tours, and holiday events, achieving notoriety and consistent sell-outs.
- Built lasting relationships with local media (Portland, OR) that garnered dozens of free TV and Radio interviews, significantly bolstering website traffic (60%)
- Achieved a **227%** second-year ROI, shattering expectations.

#### GLOBAL MARKETING MANAGER, ANALYTICS

Experian I 2021 (Contract)

Directed marketing projects for the global Decision Analytics team, adeptly executing complex go-to-market plans for new enterprise solutions.

- Led projects with key international stakeholders and external agencies in the creation of high-impact sales enablement materials and advanced campaigns.
- Constructed a comprehensive and scalable marketing content library designed to support regional and global teams effectively for years to come.

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## INDUSTRIES

Advertising, Aerospace, Analytics, Business, Consumer Services, Crypto, Cybersecurity, E-commerce, Education, Entertainment, Finance, Food & Beverage, Government, Manufacturing, Non-Profit, Real Estate, SaaS, Sports, Technology, Telecom, Tourism, Video Streaming

## TOP SKILLS

- Product & Digital Marketing
- Email & SMS Marketing
- ♦ Affiliate Program Mgmt.
- Sales Support / Lead Gen
- Go-to-Market Strategies
- Paid / Organic Social Media
- ♦ Influencer Marketing Mgmt.
- ♦ E-Commerce Marketing
- Data Analytics and Reporting
- Search Engine Optimization
- ♦ Paid, Display, OTT Mgmt.
- ♦ Tourism & Event Mgmt.
- Team / Budget Management
- ♦ B2B / B2C / D2C / ABM

## PORTFOLIO

(scan below)



## EXPERIENCE (continued)

#### **VP OF MARKETING OPERATIONS & STRATEGY**

Vidgo I 2021 (Contract)

Spearheaded the reorganization of marketing and operations, including building sustainable lead generation and customer retention programs.

- Overhauled digital marketing programs, resulting in 30,000 new subscribers (to date), a 108% increase in web traffic, and a churn reduction of 20%.
- Sourced, negotiated, and closed the deal for Vidgo's new brand ambassador, NFL star Rob Gronkowski. Built and launched a comprehensive influencer marketing strategy built upon the Gronkowski brand.
- Instrumental in sourcing and finalizing advertising and partnership deals with T-Mobile, Roku, LG, Samsung, Magnolia, and others.

#### PRINCIPAL CONSULTANT

Muir Executive Consulting | 2019 -

C-level consultancy devoted to enhancing brand visibility, expanding sales channels, amplifying market share and creating enduring lead gen strategies.

- Designed campaigns that saw a 700% increase in sales inquiries for new commercial investment opportunities at Caliber Real Estate.
- Transformed RocketFuel's B2B sales strategy, retooling underperforming channels and implementing scalable initiatives to position the company as a leader in merchant crypto processing. Resulting in thousands of new leads.
- Piloted lead gen and brand awareness programs at Sagetech Avionics, resulting in a 137% increase in web traffic and dozens of high-value leads.
- Tactfully developed email campaigns for LaCure Villas, leading to a 129% surge in luxury vacation bookings during the height of the pandemic.
- Skillfully designed new innovative sales and marketing tactics at Orange Logic,

#### DIRECTOR OF GLOBAL MARKETING

MixMode | 2018-19

Commanded the marketing efforts at PacketSled Cybersecurity in 2018 and led a re-branding of the company to an AI-focused organization (MixMode) in 2019.

- Expertly guided the organization through a comprehensive corporate rebrand, encompassing the creation of a new company logo, a new product launch, and the redesign and deployment of a new website.
- Generated hundreds of new B2B sales leads, directly contributing to well over four million in YOY growth.
- Implemented a fresh messaging approach emphasizing the organization's cutting-edge AI-driven technologies while identifying and addressing a significant industry-wide pain point (false positive reduction).

HEAD OF MARKETING - iPayables | 2012-17 PR MANAGER - Tiger Woods Foundation | 2011-12 EXECUTIVE LEADER - Newport Beach Film Festival | 2010 MEDIA INTERN - ESPN | 2007